

Greater availability. Less downtime.

From basic digital access to predictive maintenance and VR-based support - 3 packages tailored to your needs. For new machines as well as your existing ones.



Less downtime

Detect problems early and find spare parts quickly.



Everything in one place

Documents, condition, and maintenance information for each machine - all in one place and at a glance.



Scalable

From digital onboarding to a fully VR-supported process analysis.

Our Packages

Entry

the digital gateway

Includes:

OpenIssues - centralized ticketing system

SparePartsPro - digital 3D spare parts catalog

eDocs - all machine documents in digital form

EquipmentHub - central machine overview

Included with the purchase of a MackSmaTec system

Optimized processes for maximum efficiency and time savings

Recommendation

Advanced

for day-to-day operations

Entry-Package +

Monitoring - real-time machine status

SoftwareCenter - keep updates & licenses under control

KnowledgeBase - bundled practical knowledge

Dashboards - data overview for analyzing production

Maintenance - predictive maintenance

Maximum transparency and comprehensive information about your production

Professional

maximum availability

Advanced-Package +

VR-Training - training without machine downtime

VR-Support - real-time remote expert

Clear and Simple Communication

Prices available upon request.

Let's talk about your machines.

We'll show you which package is right for your machinery - with no obligation and based on real-world experience.

YOUR CONTACT PERSON

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